

**The health and wellbeing of our guests and staff are of the utmost importance to us.**

We kindly ask you to follow the new guidelines we have put in place and that you adhere to any requests made by our team, to ensure everyone's continued wellbeing.

Our staff are here to look after you and make your cinema visit as enjoyable as possible.

Please be patient as we adjust to these new ways of working.

## PERSONAL HYGIENE

- Hand sanitising stations are available upon entering the cinema, near the bathrooms and throughout the venue for guests to use.
- Staff will wear masks if they are less than 1m away from you.

## CLEANING

- We have allowed more time for cleaning between screenings.
- We will continually sanitise high touchpoint areas around the venue.
- Bathrooms will be continually sanitised throughout the day.

## SERVICE

- We are not accepting cash, but our limit for contactless payment has been increased to £45.
- A self-service ticket machine is available.
- Food and drink orders are pre-packaged.
- Our air conditioning system draws on fresh air and is not re-circulated.
- Screens have been installed at the sales kiosk to protect guests and staff.
- Our staff have been fully-trained in keeping you safe and are at hand to help.

## SOCIAL DISTANCING

- Please book online for a ticketless experience to reduce the need for contact with staff.
- No more than six people can book as a group.
- We are allocating unoccupied spaces around your seats and ensuring this is maintained during your visit.
- You will be required to wear a mask when not eating or drinking.
- Hand sanitising stations are available for customers throughout the venue.
- Show time intervals have been adjusted to ensure less queue times for our guests.

## IMPORTANT

We are required by law to take your contact details and this information will be held for 21 days. If you book a ticket online, the information is automatically provided.

We ask that guests follow the guidelines we have established and follow the instructions of our staff, so that we can ensure the cinema experience remains safe for all. We will not assume any liability for failure to comply with our safety protocols.

Additional safety measures may be implemented by the Government, in which case we will notify our guests with any further updates at the time.